

Step 1

- Tell us about your personal injury claim
- We will discuss how we fund your claim, we can usually offer a 'no win no fee' arrangement.

Step 2

- Together, we gather evidence and submit your claim to the defendant, either by sending a letter or through an online portal. It depends on the size of the claim and the circumstances of the case.

Step 3

- If and when liability is admitted, we will organise a medical report for you, so that we can value your claim and discuss this with you. We will also submit your out of pocket expenses and any future expenses.
- If liability is denied, we will discuss with you our next steps.

Step 4

- We will also submit your out of pocket expenses. Please keep a record of any payments made as a result of your injury.
- We may ask friends and family to provide witness statements about your recovery and care

Step 5

- We commence negotiations with the defendant on the value of your claim.
- We agree the value of the claim. If we do not agree with the value of the claim with the Defendant, then we will discuss this with you.

Step 6

- A settlement is reached with you and the defendant and they pay the compensation agreed.*

* Some deductions will be made for our legal fees, but only if you have been awarded compensation